Walker County Public Safety Communications Center
Job Posting

Position: Public Safety Telecommunicator I & II
Internal/External Posting
October 7th, 2026 – November 30th, 2026
Hiring Salary:$24.27 – $30.15

The Walker County Public Safety Communications Center is the emergency communications center and public safety answering point for the City of Huntsville and County of Walker. We provide NG9-1-1 and dispatch services for all public safety agencies in our jurisdiction except for the SHSU Police Department. The Communications Center currently has Public Safety Telecommunicator positions available and is seeking experienced licensed Telecommunicators. This is a highly technical position that provides an electronic and spoken communications link between the citizens and public safety personnel. All Telecommunicators are trained in LE, Fire and EMD call taking and radio procedures. PSTs call take and dispatch simultaneously.

PST I Minimum Qualifications:

Minimum Basic TCOLE Telecommunicator license
Minimum 24 months experience with 2+ preferred
Valid Texas DL and Vehicle insurance
TCIC/TLETS Operator certification
IAED EMD certification or obtain within 6 months
Work 8-12 hr shifts including nights, holidays, and weekends.
Possess strong communications skills to include: Strong active-listening skills, multi-tasking, ability to function effectively under stress while handling several tasks simultaneously.

Requirements:

Successfully complete CritiCall Personnel Selection Exam
Requires a criminal history check and background investigation as well as a physical, drug screen, psychological and hearing exam.

PST II Minimum Qualifications:

In addition to those above, the PST II must have:
Advanced TCOLE Telecommunicator License
IAED EMD Certification
2+ years recent experience in a multi-disciplined ECC.
Requires to train/mentor upon completion of residency requirements

Benefits:

The starting salary for an unlicensed Telecommunicator is $50,500 and $52,000 annually upon completion of training/licensure. Salary for licensed Telecommunicator is D.O.E and certifications but range from $52,000 to $62,717. The preferred applicant would have 2+ years of non-probationary experience in a multi-disciplined ECC. Employee Medical, Dental and Vision insurance is offered through BCBS. Employees earn paid vacation, holiday and sick leave. TCDRS retirement at 7% with a 2.1:1 match after vesting with additional 457 deferred compensation plan available.

For questions regarding the position, hiring process, and benefits package please visit our website:

https://www.co.walker.tx.us/department/index.php?structureid=7, call 936.435.8011, or e-mail atryon@co.walker.tx.us.

Minimum qualifications, Job Description, and WCPSCC Recruitment Package and hiring process are available at the link below or can be obtained in person at the Walker County Annex at the address above.

https://www.co.walker.tx.us/department/division.php?structureid=63

Persons interested in applying should review above documents then complete and return the **Application for Exam**. An exam link will then be provided. Upon successful completion of the online pre-employment examination, qualified parties may complete a **Walker County Job Application and WCPSCC Personal History Statement** which must be signed, notarized and returned with required documents by ***Monday November 30th, 2026*** to Walker County Human Resources.

Submit both Walker County Employment Application, WCPSCC Personal History Statement and required documents in person, by appointment, to:

Christina Segrest, Human Resource
Walker County Annex
1301 Sam Houston Avenue, Ste. #110
Huntsville, TX 77340
936-436-4941

Remember No applications will be accepted after Monday, November 30th, 2026, by 4 p.m. and you will need an appointment to submit your applications and documents.