



Do you have a call to serve others and want to work for an organization with a mission to help? Look no further! Headquartered in Austin, Texas, LCRA is a billion-dollar public enterprise that exists to improve the quality of life of the people of Texas through water stewardship, energy, and community service, and we've been doing it since 1934. LCRA is looking for a Public Safety Dispatcher to join our team. As part of LCRA's Public Safety Dispatch team, your expertise will contribute to protecting the people, assets, and interests of LCRA and the natural resources of Texas. Your work will focus on three primary functions – dispatching internal resources (law enforcement and security officers), security monitoring (cameras and alarms), and sending notifications to staff about critical incidents. We do not take domestic calls, 911, or EMD. We are focused on securing critical infrastructure and enforcing laws on the waterways and lands of the LCRA. While still very busy, we are quite different from a typical 911 center. We don't schedule by tenure. Everyone rotates shifts and holiday work preferences fairly. We operate on 12-hour shifts where we have three shifts one week, four shifts the next and typically scheduled with every other weekend off. If you are looking to work in a great company, for amazing benefits and training and to be part of our mission to enhance the lives of Central Texans, this is the job for you!

Competitive pay range: \$24.10 - \$29.46 per hour This pay range represents a general target and is not reflective of the full pay range. Offers to selected candidates are contingent upon various factors such as skills, experience and education.

You will be trusted to:

- Dispatch Law Enforcement personnel.
- Answer radio traffic, and non-emergency and emergency phone lines.
- Monitor various security cameras and alarm systems.
- Send notifications to LCRA employees about critical incidents.

You qualify with:

Specific to Project employment:

- Ability to obtain and maintain the Texas Commission on Law Enforcement (TCOLE) Basic Telecommunicator license
- Ability to obtain and maintain Department of Public Safety Texas Law Enforcement Telecommunications System (TLETS) certification
- Ability to obtain and maintain Texas Crime Information Center/National Crime Information Center (TCIC/NCIC) Full Access Operator certification
- Two or more years of experience in the operation of currently relevant security systems and public safety dispatch/communications or other relevant experience
- One or more years LCRA Public Safety experience
- Current certification in Basic First Aid, CPR, and AED
- Driver's license
- Commercial Driver's License (CDL) required only for operation of Mobile Command Post only
- Must pass the CJIS fingerprint-based background investigation according to the State of Texas standards
- Must remain current with all CJIS training requirements

You are a great fit with:

- Experience in law enforcement dispatching.
- TCOLE telecommunicator license

You gain:

- Competitive salary & medical, dental, vision and legal insurance
- Paid time off, including time for vacation, sick and family care leave
- 401(k) match up to 8% that includes a student loan 401(k) contribution program option
- Life and disability insurance
- Wellness program including wellness incentive
- Extensive learning & development programs

And more - all to create a compelling and rewarding work environment.

Equal Opportunity Employer

LCRA provides equal employment opportunities and a work environment free of discrimination and harassment. All employment decisions at LCRA are based on business need, job requirement and individual qualifications, without regard to race, color, religion, gender identity, national origin, age, disability, sexual orientation, genetic information, or veteran status in accordance with applicable federal and state legal requirements governing nondiscrimination in employment.

LCRA is committed to working with and providing reasonable accommodations to job applicants with physical or mental disabilities. Applicants with a disability who require a reasonable accommodation for any part of the application or hiring process can contact LCRA Human Resources (512) 578-4004 or email lcra.benefits@lcra.org. Reasonable accommodations will be determined on a case-by-case basis.

For additional information contact Recruiter, Sharon Gonzales, at Sharon.gonzales@lcra.org or Apply Directly at <https://careers.pageuppeople.com/1019/cw/en-us/job/499538/public-safety-dispatcher-ii>