

TEXAS COMMISSION ON LAW ENFORCEMENT

6330 E. Highway 290, Ste. 200

Austin, Texas 78723-1035

Phone (512) 936-7700

<http://www.tcole.texas.gov>

Telecommunicator Proficiency Certification Requirements Chart

Commission Rules § 221.1 and 221.13

Beginning September 1, 2011 proficiency certificates will no longer be automatically generated and mailed to your appointing agency.

Masters Telecommunicator Proficiency Certificate

Requirements

an active license or appointment 221.(a)(2)
Basic Telecommunicator Certificate
Intermediate Telecommunicator Certificate
Advanced Telecommunicator Certificate

AND

8 years of service
500 hours of training
3812 TDD/TTY within the last six (6) months

Courses (once during career)

If telecommunicator certificate was issued or qualified on or after 1.01.2000,
all courses or equivalents must be completed (approved equivalents are listed)

3939 or 394	Cultural Diversity
	OR
	3737 New Supervisor's Course (first time supervisor only)
3920 or 3925	Law Enforcement Ethics
2120	Crisis Communications
2109	Spanish for Law Enforcement
	OR
	2110 Spanish for Law Enforcement Distance
	2111 Spanish for Law Enforcement Test-Out
	22109 Spanish for Telecommunicators
	34003 Spanish for 911/Dispatch-On Patrol
	34001 Spanish for Law Enforcement-On Patrol
1 of these 3	
3802	TCIC/NCIC for Full Access Operators
3809	NLETS/TLETS
3811	TLETS/NLETS and TCIC/NCIC Basic Procedures