TEXAS COMMISSION ON LAW ENFORCEMENT

Telecommunicator Proficiency Certification Requirements Chart

Commission Rules 221.1, 221.13

Intermediate Telecommunicator Proficiency Certificate 221.13

Requirements

an active license or appointment 221.1
Basic Telecommunicator Certificate
2 years of service
120 hours of training
3812 TDD/TTY for Telecommunicators or **412** TDD/TTY for Telecommunicators D.E.
(within the last six (6) months)

AND

One course from each category or the equivalent, once during career.

COURSES		APPROVED EQUIVALENT	
Cultural Diversity			
3939	Cultural Diversity	394	TCOLE Learning
		39393	DPS Cultural Diversity - Online
		3737	New Supervisor's Course (first time supervisor only)
Ethics			
3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.
Crisis Communications			
2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
Spanish			
2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		2111	Spanish for Law Enforcement Test-Out
		22109	Spanish for Telecommunicators
		34003	Spanish for 911/Dispatch-On Patrol
		34001	Spanish for Law Enforcement-On Patrol
TCIC/NCIC			
3802	TCIC/NCIC for Full Access Operators	3809	NLETS/TLET
		3811	TLETS/NLETS and TCIC/NCIC Basic Procedures

Once ALL requirements have been met the system updates your file. Actual certificates may be ordered from your "My TCOLE Account, My Records, Awards."