



TEXAS COMMISSION ON LAW ENFORCEMENT

Telecommunicator Proficiency Certification Requirements Chart Commission Rules 221.1, 221.13

Advanced Telecommunicator Proficiency Certificate 221.13

Requirements

an active license or appointment 221.1

Basic Telecommunicator Certificate

Intermediate Telecommunicator Certificate

4 years of service

240 hours of training

3812 TDD/TTY for Telecommunicators or **412** TDD/TTY for Telecommunicators D.E.

(within the last six (6) months)

AND

One course from each category or the equivalent, once during career.

COURSES

APPROVED EQUIVALENT

Cultural Diversity

3939	Cultural Diversity	394	TCOLE Learning
		39393	DPS Cultural Diversity - Online
		3737	New Supervisor's Course (first time supervisor only)

Ethics

3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.
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Crisis Communications

2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
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Spanish

2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		2111	Spanish for Law Enforcement Test-Out
		22109	Spanish for Telecommunicators
		34003	Spanish for 911/Dispatch-On Patrol
		34001	Spanish for Law Enforcement-On Patrol

TCIC/NCIC

3802	TCIC/NCIC for Full Access Operators	3809	NLETS/TLET
		3811	TLETS/NLETS and TCIC/NCIC Basic Procedures

Once ALL requirements have been met the system updates your file. Actual certificates may be ordered from your "My TCOLE Account, My Records, Awards."