Job Title: Police Communication Specialist (Police Dispatcher) - Ft. Worth, TX

Be part of a team that values safety, inclusion, and excellence

We are one of the largest U.S. railroads transporting the nation's freight across 28 western states and 3 Canadian provinces. As a member of our team, you will play a role in supporting the movement of essential products and materials that help feed, clothe, supply, and power communities throughout America and the world.

We are committed to a culture where all employees are included, belong, and have equal opportunity to achieve their full potential. Come make a difference with us!

Learn more about BNSF and our Benefits

Job Location: Fort Worth
Other Potential Locations: Fort Worth, TX
Anticipated Start Date: 12/07/2026
Number of Positions: 5
Salary Range: $51,000 - $53,000

Apply early as this job may be removed or filled prior to the closing date, which is approximately seven (7) days after the posting date.

DUTIES/RESPONSIBILITIES:

Receive and handle emergency telephone calls from governmental and public safety agencies, Resource Protection personnel, BNSF employees and the general public. Perform a primary contact function and serve as an information source for Resource Protection as well as other BNSF departments.

Provide pertinent contact services for BNSF customers. Coordinate Response to emergencies.

Monitor physical access to the Network Operations Center and other facilities at corporate headquarters. Monitor various environmental and fire alarm systems.

Provide accurate, detailed reports and testimony when required.

Perform other duties as assigned.

SHIFTS/HOURS: Operations are 24 hours per day, 7 days per week. 12-hour shifts (3 on and 3 off). Hours: 6a-6p and 6p-6a with rotating shifts every 3 months. Also, subject to call.

Requirements

BASIC QUALIFICATIONS:

- High School diploma or GED
- Must have ability to obtain valid driver's license
- Must have successfully completed the Basic Telecommunicator Proficiency license through the Texas Commission on Law Enforcement *within the first year of employment*

- Must have a basic working knowledge of computers and computer programs
- Must be physically and psychologically fit, able to successfully pass any required company evaluations, pass an extensive background investigation and any other state commissioning requirements
- Must have a broad knowledge of criminal law and procedures
- Must be able to meet any government or Company training and retention standards
- Must be willing and able to work 12-hour shifts (3 days on and 3 days off).

PREFERRED QUAILIFICATIONS:

- College Degree
- Minimum of three years full-time experience at a city, county, state, federal or railroad law enforcement agency Telecommunications 911/Emergency dispatch call center is strongly preferred
- Advanced Telecommunicator license
- Bi-lingual in Spanish

At BNSF, you will have access to a comprehensive and competitive benefits package including:

- An industry-leading 401(k) and renowned Railroad Retirement program.
- A range of robust health care options for you and your dependents (including domestic partners), including medical, dental, vision, telemedicine, mental health, cancer support, and high-quality care network options.
- Health care spending accounts (HSA) with employer contributions, as well as life and disability insurance, provided at no cost.
- Family benefits including parental, pediatric and family building support, adoption and surrogacy reimbursement, and dependent care spending account (with employer match).
- Access to discounts on travel, gym memberships, counseling services and wellness support.
- Annual bonus (Incentive Compensation Program)
- Generous leave / time off policies.
- For more information, visit Benefits.

Please be aware of potential fraud that can occur when searching for new career opportunities. Please review our FAQ for more information and awareness.

All positions require pre-employment background verification, medical review and pre-employment drug screen. You can find more information by reviewing the Hiring Process. Federal authority requires BNSF employees, whose work requires unescorted access to secure areas of port facilities, to obtain a TWIC. More information is available at https://www.tsa.gov/for-industry/twic

BNSF Railway is an Equal Opportunity Employer, all qualified applicants receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability or protected veteran status.