



TEXAS COMMISSION ON LAW ENFORCEMENT

Intermediate Telecommunicator Proficiency Certification Requirements Chart Commission Rules 221.1, 221.3

Requirements

- an active license or appointment
- Basic Telecommunicator Certificate
- 2 years of service
- 120 hours of training

AND (within the last six (6) months)

COURSES		EQUIVALENT	
3812	TDD/TTY for Telecommunicators (within the last six (6) months)	412	TDD/TTY D.E.
		396	TRS & Emergency Technology
		397	Deaf Culture
		398	Crimes Against People with Disabilities
		399	Understanding ASL & Use of Interpreters
		400	Emergency Management for People with Disabilities
		401	Effective TTY Call Processing
		402	ADA Laws and Regulations

AND One course from each category or the equivalent, once during career.

COURSES		EQUIVALENT	
Cultural Diversity			
3939	Cultural Diversity	394	TCOLE Learning
		39393	DPS Cultural Diversity - Online
		3737	New Supervisor's Course (first time supervisor only)
Ethics			
		Equivalent	
3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.
Crisis Communications			
		Equivalent	
2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
		1080	2019 Basic Telecommunicator Course

Spanish		Equivalent	
2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		2111	Spanish for Law Enforcement Test-Out
		22109	Spanish for Telecommunicators
		34003	Spanish for 911/Dispatch-On Patrol
		34001	Spanish for Law Enforcement-On Patrol

Once ALL requirements have been met the system updates your file.